



Software Product Licence Agreement (v8) November 2019 eaDocX®



Definitions

1. In this Licence Agreement, unless the contrary intention appears:
 - 1.1. "Software Product" means eaDocX® and includes printed materials and online and electronic documentation.
 - 1.2. "Trial edition of eaDocX®" means the edition of the software product which is available free of charge for evaluation purposes for a period of 30 days.
 - 1.3. "Registered Edition of eaDocX®" means the edition of the software product which is available for purchase from the web site: (www.eaDocX.com), or by manual installation by an eaDocX representative.
 - 1.4. "Support Services" means email-based support provided by eaDocX Ltd. including advice on usage of the software product, investigation of bugs, fixes, download of new versions, and general product support.
 - 1.5. "eaDocX Ltd" is the company number 07147256, Registered address The New Inn Business Centre, 527 Moseley Road, Balsall Heath, Birmingham B12 9BU.

Agreement

2. This agreement is between you as Licensee and eaDocX Ltd for the use of the software product.
3. The copyright in the software product and its documentation is owned by eaDocX Ltd.
4. Subject to the terms of this agreement, you are granted rights for the periods set out in this agreement to use the software product.
5. You do not acquire ownership of copyright or other intellectual property rights in any part of the software product by virtue of this agreement.



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Grant of licence for the Trial Edition

6. Subject to the terms of this agreement, you are permitted to use the Trial edition of eaDocX® for evaluation purposes without charge for a period of 30 days from the date of installation.
7. After 30 days, the software will be automatically disabled.
8. If you choose to use the software product after the 30-day evaluation period, a licence for the Registered Edition of eaDocX® must be purchased.

Grant of licence of the Registered Edition

9. Upon payment of the licence fee, you will be sent details on where to download the Registered Edition of eaDocX® and will be provided with a software licence key code by email with which to unlock the software product.
10. Upon purchase of a Single User licence for the Registered Edition of eaDocX®, you are granted the right to use the product without time limit. You are also granted one of the following rights:
 - 10.1. The right to install and use one copy of the software product on a single computer; or
 - 10.2. To store or install a copy of the software product on a storage device, such as a network server, used only to install or run the software product for a single user.
11. Upon purchase of a Group licence for the Registered Edition of eaDocX® you are granted the right to use the product until the licence expiry date. You are also granted one of the following rights:
 - 11.1. The right to install and use the software product on a number of computers up to the licence size purchased; or



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- 11.2. To store or install a copy of the software product on a storage device, such as a network server, used only to install or run the software product for the number of users, according to the licence size purchased.
12. Upon purchase of a licence for the Registered Edition of eaDocX[®] you are also granted the following rights:
- 12.1. To make copies of the software product for backup and archival purposes only.
- 12.2. To receive Support Services for the support period specified at the time of purchase, or, for Group licences, until the licence expires.
- 12.3. To download the purchased version, or any newer versions of the Registered Edition from the www.eaDocX.com website during the support period.
- 12.4. To move the product from one computer to another, provided it is still to be used by the original user.
- 12.5. For the duration of the support period, to submit requests for new function, and report bugs via the www.eaDocX.com website and to receive Support Services.
13. By accepting these licence terms, you also give permission for your computer to send, at a time interval to be determined by eaDocX Ltd, some details of your computer to the www.eaDocX.com website for the purposes of fraud detection. These details will be:
- 13.1.1. The MAC (Media Access Control) address of the network card of your computer
- 13.1.2. The IP address of your computer
- 13.1.3. The licence key which you are using on your computer
- 13.1.4. The software version and Software Edition (Professional, Corporate, or other) which you are running.
- 13.2. eaDocX Ltd. will use this information to:



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- 13.2.1. determine whether the licence is being used in accordance with the terms of this agreement,
- 13.2.2. to inform you of any software updates which you may wish to install
- 13.2.3. and for no other purpose.
- 13.3. If eaDocX Ltd. suspects that the licence is not being used in accordance with this agreement, then a warning will be issued which will be shown to the user.
- 13.4. If eaDocX Ltd. determines that the licence key is not being used in accordance with this agreement, then eaDocX Ltd. may disable the licence key.
14. For the avoidance of doubt, if you wish to increase the number of users entitled to use the software product, you must purchase additional licences.

Purchase of Additional Support Services

15. In addition to the Support Services included in the purchase of a Single User Registered Edition of the product, you may also purchase Support Services for additional periods.
 - 15.1. The minimum period for purchase of Support Services is 12 months
 - 15.2. An extension to the Support Services may be purchased up to 2 calendar months after the expiry of another Support Services period (to allow for you to organise the purchase), but the new Support Services period will start from the expiry of the previous period, not from the purchase date of the new Support Services agreement.
 - 15.3. Thereafter, and up to 12 calendar months after the expiry of Support Services, a renewal of the Support Services may be purchased. The new Support Services period will start from the date of purchase of the Support renewal.
16. Group licences for the Registered Edition of eaDocX[®] have a fixed expiry date. To extend use of eaDocX[®] after licence expiry, and to receive product support services, new licence(s) must be bought.



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Additional limitations

17. You agree not to:

- 17.1. Sell, lease, sub-license, loan or distribute the software product.
- 17.2. Translate, adapt, vary, modify, decompile, disassemble, reverse engineer, create derivative works of, modify, or otherwise interfere with the software product.
- 17.3. Reproduce or distribute licence key codes.

Assignment

18. You may assign your rights under this agreement to another person within the same organisation, provided that that person first confirms via email to eaDocX Ltd (at licences@eadocx.com) that he or she agrees to the terms of this agreement.

Warranties

19. eaDocX Ltd. warrants that:

- 19.1. The software product will only work in environments which are described on the website www.eadocx.com.
- 19.2. The software product will perform substantially in accordance with the accompanying written materials for a period of 12 months from the date of download.
- 19.3. eaDocX Ltd. support engineers will make reasonable efforts to solve any problems associated with the software product during this 12 month period, as reported by you via the www.eadocx.com website.

Exclusions

20. To the maximum extent permitted by law, all liability is excluded for claims, expenses, losses, damages and costs made against or incurred or suffered by you or anyone else directly or indirectly arising out of:



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- 20.1. Use of the software product;
- 20.2. Inability to use or obtain access to the software product;
- 20.3. Negligence of eaDocX Ltd. or its employees, contractors or agents in connection with the performance of the software product or support services.
- 20.4. Termination of this agreement by either party for any reason.

Termination

- 21. Without prejudice to any other rights, eaDocX Ltd may terminate this agreement and your right to use the software product if you fail to comply with any of its terms.
- 22. Upon termination you shall ensure that all copies of the software product and all of its component parts are destroyed and / or removed from the computer or network on which they have been placed.

Governing law and jurisdiction

- 23. This agreement shall be construed in accordance with the laws of England.
- 24. Any dispute arising out of this agreement or the purchase or use of the software product may only be determined by a court in England or Wales.

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